

COMMITMENT #3: DISCLOSURE OF TAX AND CUSTOMS INFORMATION

Commitment Start and End Date: January 2019 – August 2020

Lead implementing agency/actor

Tax and Customs Authority (AT)

Commitment description

What is the public problem that the commitment will address?

Legal information in the field of taxes and customs is often complex and packed of legal jargon, making it difficult for citizens and businesses to fully apprehend and benefit of it. As such, it is important to streamline this information and to ensure that it is made available in an accessible way and through different channels, in order to enable faster and more informed decisions by the various economic decision-makers.

What is the commitment?

- Dissemination, on a broader, simpler and more accessible basis, of tax and customs information relevant to citizens and businesses such as “binding informations” (legal/tax advices issued by AT at the request of taxpayers and that allow to frame similar situations for a period of 4 years) and “administrative instructions” (circulars and letters produced by AT to clarify doubts about the Tax and Customs Law).
- Conversely, it encompasses multistakeholder collaboration for assessing and defining issues/areas of general interest in the tax and customs domain, with a view to obtaining concrete contributions for possible technological developments that facilitate, simplify and promote the access of citizens and businesses to information.

How will the commitment contribute to solve the public problem?

Redefining the practices used to communicate the fiscal and customs information produced by the State will enable a wider and more efficient dissemination of these matters to all interested parties.

In addition, the holding of working meetings for discussion and co-creation of possible commitments to meet the needs of citizens in their relationship with the Tax Administration will contribute to strengthen the relationship of trust between State and Citizens, as well as to support public initiatives that are more efficient and focused on the real needs of the

	target audience.	
Why is this commitment relevant to OGP values?	The commitment envisages an easier access to tax and customs information by citizens and businesses, contributing to greater Transparency and better use of digital technologies, besides fostering Public Participation in these matters.	
Additional information	The collaboration between different public bodies will contribute to widen the access channels to (public and free) tax and customs information.	
Milestone Activity with a verifiable deliverable	Start Date:	End Date:
1 - Develop a plan to disseminate the information made available by the AT, using differentiated channels	January 2019	June 2019
2- Implement dissemination plan for the information provided by the AT	July 2019	December 2019
3- Conduct quarterly working meetings within the framework of the MSF (and other relevant stakeholders identified) to evaluate issues / areas relevant to citizens and businesses in the scope of fiscal and customs information	January 2019	December 2019
4 - Consolidate and structure the outputs of the meetings referred to in milestone 3, identifying and operationalizing up to 2 possible commitments to be included in the II NAP	January 2020	August 2020
Contact information		
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Other Actors Involved	State actors involved	To be defined
	CSOs, private sector, multilaterals, working groups	National Network for Open Administration and others to be defined